



## Our COVID Procedures

Safety and health are of utmost importance at Soaring Starts. Soaring Starts takes the following precautions for every Winter 2025 in-person public program to guard against the spread of COVID-19 and other transmissible diseases:

### How We Help Keep Students Safe

- Teaching Artists must be vaccinated against COVID-19
- Teaching Artists must conduct a health pre-screen prior to conducting a program
- Teaching Artists wash their hands regularly when conducting a program
- Any student manipulatives used are assessed and disinfected before and after use
- No student or teacher food distribution or sharing

All classes are indoors for Winter 2025 unless otherwise specified.

Face masks are optional for all class participants and instructors, child and adult, for all public Winter 2025 programming. Please note that we reserve the right to revise our mask policy according to CDC guidelines and our rental facility's policies.

Parents and caregivers of program participants are obligated to notify Soaring Starts if any family or household members contract COVID-19 or show symptoms of COVID-19. This obligation begins from the first day of a participant's class experience, through 14 days following their last class day.

Should federal, state, or local regulation or policy changes make ending an in-person program necessary, all public programs will be moved to an online format.

## How We Address Exposure

If a program participant, an immediate family member, or instructor exhibits symptoms of COVID-19 during a program:

- All families will be notified immediately that there may have been a possible exposure.
- The affected participant(s) can only return to class with proof of a negative COVID-19 test that is no more than 72 hours old.
- Soaring Starts reserves the right to cancel, postpone, and/or move in-person programming to an online platform for two weeks to permit for quarantine procedures. Should a program be canceled due to COVID-19 exposure, Soaring Starts cannot guarantee that it will provide a makeup option for every canceled programming day. However, Soaring Starts will make every reasonable effort to provide a makeup option, reschedule students, or provide class credits for future programs in such an event.

**\*See the following page for additional information and registration policies\***

# Additional Registration Policies: Winter 2025 In-Person Classes

## **Scheduling, Cancellations, & Make-Up Classes**

Families may reschedule their purchased class dates as make-ups. All make-ups must occur by the end of the fiscal year on December 31st, 2025.

If this program is not a good fit for your child or family, we may be able to arrange for class credits toward future online and/or in-person programming. Full cancellations and refunds are not available for this program. To request us to reconsider this policy due to extreme circumstances, contact us at [ssteyaert@soaringstarts.com](mailto:ssteyaert@soaringstarts.com) to discuss the matter.

In the event Soaring Starts has to cancel a class due to unforeseen circumstances such as inclement weather, a power outage, or similar force majeure, Soaring Starts will make every reasonable effort to reschedule all program participants, or provide credits toward future online and/or in-person programming. Soaring Starts cannot guarantee make-ups for every missed/canceled class for which you may have purchased. For information on how we address scheduling, cancellations, and make-ups due to COVID-19 exposure, please see our COVID-19 policies as listed above.

## **Promotions & Discounts**

Promotions and discount offers cannot be enacted retroactively to completed registrations.

## **Artist Discount**

Under our *Arts in the Family* Initiative, we will grant an automatic discount to all professional adult artists enrolling their legal child or dependent in our educational programming. Just ask! For more information or to register, email [ssteyaert@soaringstarts.com](mailto:ssteyaert@soaringstarts.com)

## **Inclusion & Accommodations**

Soaring Starts is committed to providing our programming to students and families of all abilities. Should you feel comfortable disclosing any information with us about your child or family that would help us support your family's experience, please contact [ssteyaert@soaringstarts.com](mailto:ssteyaert@soaringstarts.com)

## **Code of Conduct**

We ask all participants to use respectful language throughout our programming, and every effort will be made to make all class content and conversation age-appropriate and family-friendly. Behavior found in violation of our code of conduct will be addressed and may result in removal from the program without refund.

## **Adult Expectations During Program**

Adults are expected to be present, active participants in caregiver/child courses for the full duration of the program. For drop-off programs, adults are expected to remain onsite for the full duration of the program.

## **Liability**

Soaring Starts is not liable for the safety and care of children around our rented facilities before a program begins or after a program ends.

## **Photography & Videography**

Soaring Starts Early Learning & Arts reserves the right to use any photos or video taken during these educational programs for promotional or archival purposes.

## **Release Agreement**

By registering for a class with Soaring Starts, you agree to the following: I acknowledge that while Soaring Starts is deeply committed to the safety of my child and family, there is an inherent risk of injury in all physical activity. I agree to release Soaring Starts Early Learning & Arts from any and all liability and/or claims or damages arising out of personal injury of any kind.